

EQUI-SPIRIT



www.Equi-Spirit-Toys.com

A Product of If Your Horse Could Talk, LLC

Equi-Spirit™ Horse Ball

Let Your Horse Play-The Natural Way

FAQ

1. How do I inflate my Equi-Spirit ball?

The best way to inflate any of our products that are 50" in diameter and under is by using a double action hand pump. This will ensure that the bladder is not inflated faster than it can adjust to its new size. If you wish you may use an air compressor or gas station tire inflator using the the instructions in the next sentence. **If you are using an automatic method of inflation blow up the ball for 3 seconds, let it set for 45 seconds and then repeat until the ball is completely inflated.**

2. I am using a compressor to inflate my 40" ball but it won't inflate over 28" high, what am I doing wrong?

You are doing nothing wrong; the compressor you're using does not have enough PSI to fully inflate the ball. When the internal bladder reaches a size larger than 24-28" (for a 40" ball) the compressor has to not just push air into the bladder but it also has to overcome the bladder's wanting to pull in on itself. Try using a stronger compressor or use the tire inflator at your local gas station. Make sure you follow the inflation guidelines found in question #1.

3. The cover for my ball is too big. Did I get the wrong size bladder?

The bladder you got is the right size for the covering. Think of the bladder as more like a balloon than an actual ball. It will become tight at between 24-28 inches (or at 13-15 inches for a 25 inch ball) but will expand out to fill the covering.

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If Your Horse Could Talk, LLC

4. I am trying to use a sports ball inflator with a needle to inflate my ball but it won't fit into the hole.

A normal sports ball inflator will not work with our products. We recommend using a double action hand pumps. If you do not have a hand pump then you can use an air compressor following the guideline of inflating the ball for 5-15 seconds and let it set for 45 seconds to adjust to it's new size and then repeat until fully inflated.

The reason the needle will not fit into the ball bladder is that the plug is still in the bladder. Remove the plug before attempting to inflate.

5. How do I remove the plug from my ball's PVC bladder?

The easiest way to remove a plug is by using the plug remover that came with your ball.. If you choose not to use a plug remover then you can use a spoon. If you do not have a spoon then you can use a pair of needle-nosed pliers although any kind of pliers will work. Take care not to puncture the bladder or pinch your fingers during removal.

6. How long do the Equi-Spirit™ Balls last?

If left inflated the PVC bladder can last 1 1/2 years or more.

7. When our horse is done playing with the ball, how do you recommend storing it?

The best way to store your Equi-Spirit™ ball is to leave it inflated and stored in your garage or basement. If left inflated the bladder can last two years or more. If you cannot leave it inflated then deflate the ball fully, lay it out flat and store at room temperature. Prolonged exposure to intense cold or heat may cause either type of bladder to prematurely weaken.

8. My ball loses air during the night; is there a leak?

Due to the fact that air expands when heated and condenses when cold, there will be a slight deflation in the air pressure in the ball. If your region gets cold during the night, place the ball in the sun and allow the air to expand and refill the ball prior to play. However, if the ball starts losing air within the first 24 hours, contact us.

9. The covering to my ball is dirty, how do I wash it?

To wash the cover, remove the bladder from inside the ball and wash in cold water using ordinary laundry detergent. Turn cover inside out. Do not use bleach. After washing either allow the cover to drip dry or use the low heat setting on your machine. The bladder MUST be removed before washing the cover.

10. How do I know when to stop inflating my ball?

The best way for any balls that are 50" and under in diameter is to keep inflating until the cover is smooth but not so tight that some of it cannot be pinched between the fingers. If the velcro or zipper cannot be closed then the ball has been inflated too far.

11. How do I get the bladder inside the covering?

Lay the internal bladder out as flat as it will go. Situate the bladder to where the inflation hole is facing either to your right or left. Roll the bladder from the bottom to the top keeping the bladder as tight as possible. Have someone hold the cover and insert the bladder into the covering making sure that the inflation hole is the last part to go through. If the covering grips the bladder rub a little baby powder over the bladder. If you are attempting to put the bladder into the covering by yourself, you might want to place some packing tape around the bladder to help keep it tight.

12. What kind of a warranty do your Equi-Spirit™ Equine balls come with?

A 30-day warranty against manufacturer's defects. The air pressure within those products will cause any defects to show up within days of initial inflation.

13. Are there any conditions under which your products should not be used?

All of our ball products, no matter what the size, should not be used next to sharp objects such as rose bushes, goat heads, knives, or anything else that could puncture the bladder. If used properly the PVC bladder will last two or more years. No matter how durable our products are however, they are still made of plastic and could puncture if exposed to the above mentioned objects.



Equi-Spirit Toys and Tools

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